

Gaming chairs

guarantee
information

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STYRSPEL, GRUPPSPEL, MATCHPEL,
UTESPELARE and
HUVUDSPELARE gaming chair



Everyday life at home puts high demands on gaming chairs. All our chairs are rigorously tested to comply with our strict standards for quality and safety of chairs intended for office use. STYRSPEL gaming chair, GRUPPSPEL gaming chair, MATCHSPEL gaming chair, are developed according to the latest versions of EN 1335 and ANSI/BIFMA X5.1. UTESPELARE gaming chair and HUVUDSPELARE gaming chair are developed according to the latest versions of EN 1335. This means that we can offer you a 3-year guarantee against defects in materials and workmanship that covers gaming chairs. STYRSPEL gaming chair, GRUPPSPEL gaming chair, MATCHSPEL gaming chair, UTESPELARE gaming chair, HUVUDSPELARE gaming chair. This guarantee is subject to the terms and conditions stated in this folder.

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The products stated in this brochure have a 3-year guarantee.

How long is this guarantee valid?

The guarantee for STYRSPEL gaming chair, GRUPPSPEL gaming chair, MATCHSPEL gaming chair, UTESPELARE gaming chair, HUVUDSPELARE gaming chair remains in force for (3) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee applies to domestic use and covers defects in material and workmanship in STYRSPEL gaming chair, GRUPPSPEL gaming chair, MATCHSPEL gaming chair, UTESPELARE gaming chair, HUVUDSPELARE gaming chair. This guarantee is to the benefit of the original purchaser of the product. It is not transferable.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is covered under this guarantee?

This guarantee covers defects in material and workmanship in the following parts of the chair:

- The structural frame
- Moving parts

Moving parts are components with moving functions or adjustable functions. The guarantee covers the intended function for the components of the castors, gas cylinder, mechanism, armrest and back rest adjustment mechanism.

This guarantee is to the benefit of the original purchaser of the product. It is not transferable.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned using the wrong cleaning methods or cleaning products.

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply if the product has been placed outdoors or in a humid environment.
E.g. bathroom.

This guarantee does not cover consequential or incidental damage.

How to reach us if you need assistance

Contact your local IKEA store. You will find the address and phone number at [IKEA.sg](https://www.ikea.sg)

Save the receipt

It is your proof of purchase and required for the guarantee to apply. If anything happens, or if you're not satisfied, just contact IKEA at [IKEA.sg](https://www.ikea.sg)

